



August 17, 2021

To: Owners of the ECHO EGi-2300 Generator

Parts to repair your generator are now available. Please schedule an appointment with your ECHO authorized dealer for a free repair. Authorized ECHO service dealers can be found under the Store Locator at <http://www.echo-usa.com>.

In cooperation with the U.S. Consumer Product Safety Commission, ECHO Incorporated is recalling certain EGi-2300 Generators. This product was sold from February 2020 through June 2021 throughout the United States by independent ECHO dealers and online at www.homedepot.com.

The Problem: The generator may overheat, posing a fire and burn hazard.

Our records indicate that you may have purchased a product subject to this recall. **You should discontinue use of this product immediately until the service repair can be completed.**

For further information, visit www.echo-usa.com at the following link: <https://www.echo-usa.com/Support-Help/Recall-Information> or call ECHO's toll free number between 8:00 a.m. and 4:30 p.m. CST Monday – Friday at 800-432-3246 to speak to a company representative.

Please accept our apology for any inconvenience this may cause you, however; customer safety is our primary concern for this recall.

Sincerely,

ECHO Incorporated